

The Performing Arts are an extremely important aspect of our students' school journey and it remains a high priority for the school to continue provision across the Arts both within, and outside of, the standard Curriculum.

### **The cost of music lessons for individual tuition at Chestnut Grove Academy**

Fees from September 2018 for a term of 10 lessons for all individual instrumental lessons at school:

Individual 20 minutes lessons

- **£158** per term

Individual 30 minutes lessons

- **£237** per term

### **Protected areas:**

**Instrument hire will remain free** and we will not be charging for extracurricular clubs such as; Jazz band, Choir etc. These groups are vitally important for developing ensemble skills and providing a platform for students to work with each other in new and challenging ways. **We would not want cost to become a barrier to your child's involvement in this so groups will remain open to all with no charge.**

### **Terms and conditions for children's music lessons**

- We aim to teach a total of 30 lessons each academic year.
- School terms are of variable length and are usually more than 10 weeks long. Our intention is to average 10 lessons per term.
- There may be occasions when your child is unable to attend a lesson (for example sickness, school trips, other eventualities). As these occasions are beyond our control we cannot offer any credit or refund.
- If a pupil is absent for longer than four weeks due to illness or injury, this will be treated sympathetically.
- Force Majeure (war, civil war, armed conflict, terrorist attack, government action, fire, flood, severe weather conditions, pandemic or epidemic or any other matter that is beyond our control). We cannot be liable if a lesson has to be cancelled due to Force Majeure. In this event we will endeavour to resume lessons as soon as possible. Information on the resuming of lessons will be made available as soon as possible.
- Missed payment will result in your child losing their slot. Please see payment t&cs below.

### **Cancellation policy**

- We will timetable a lesson and you will be charged for all lessons until you give us notice in writing. We must have half a term's notice in order to cover our costs.
- To cancel lessons for the end of the half term, notice is required by the last Friday before that half term begins. For example; to finish at the end of the Spring term – notice must be given by the final Friday of the February half term.

- If you wish to cancel lessons then instruments must be returned during the final lesson.

### **Missed lessons**

- If a pupil misses a lesson due to a school INSET day or because the teacher is not available, then this lesson is made up later in the term. In most cases, we are able to make up any missing lessons in this way and deliver 10 lessons each term.
- If you think your child may have missed a lesson, please do contact us as our Peri Music Tuition teachers keep registers.
- We monitor the number of lessons delivered for every teacher each term. If we are unable to deliver 10 lessons in a term, we will automatically correct this. We will either deliver an extra lesson the following term, or we will credit your account.
- If you think your child has not received 10 lessons in a term, and you have not been credited or given extra lessons the following term, please contact us so that we can check our teacher register.
- There may be occasions when your child is unable to attend a lesson (for example sickness, school trips, and other eventualities). However, as these occasions are beyond our control we cannot offer any credit or refund. We will try to accommodate changes where possible if students provide 24hours notice e.g. for a doctor's appointment.

### **Payment Process**

Below is the process for invoicing and payment for Peri Music Tuition lessons based on a standard term.

- Parents have 1 school week (plus school holiday) to pay term's fee via ParentPay.
- If payment is not made by 2<sup>nd</sup> week of the new term our technician will be in contact.
- If payment is still not received (by the end of the week) we have the right to remove student from register and reallocate the place. **Please note, you will still be charged for half a term until written cancellation is received – see cancellation policy above.**

We understand that there are sometimes extenuating circumstances which may delay payment. We ask that parents inform us if they are unable to make a term's payment so we may anticipate any issues.

If you have any concerns, please don't hesitate to contact the Performing Arts Administrator at [stemplesmith@chestnutgrove.org.uk](mailto:stemplesmith@chestnutgrove.org.uk) and cc Ms Striesow (Head of Music) [kstriesow@chestnutgrove.org.uk](mailto:kstriesow@chestnutgrove.org.uk) into the email